

CASE STUDY - IMPROVING GOVERNANCE

For a global banking client

Faced with an increasingly complex change portfolio, this global banking client needed to simplify and standardise its programme governance model. Business and IT projects followed different governance arrangements, leading to uncertainty for sponsors in approving project business cases and investment funds.

Having decided to create a unified Enterprise Programme Management Office, we were engaged to design and implement the EPMO prior to handing over to a permanent staff team. We really enjoyed this one, as it involved design, implementation and coaching!

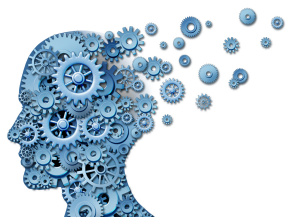
We designed an enhanced governance structure, focused on engaging C level executive sponsors in the oversight of the change portfolio. We created a new Change Board, improving executive's line of sight on projected delivery. We provided one to one coaching for key sponsors to improve understanding of their project responsibilities.

The PMO Academy Blueprint for managing change

GOVERNANCE	PORTFOLIO MANAGEMENT	DELIVERY INTEGRITY	RESOURCE MANAGEMENT	CAPABILITY DEVELOPMENT
Programme Oversight	Portfolio Construction	Plan Integrity Management	Supply & Demand Management	Capability Assessment
Financial & Benefits Control	Do-ability Analysis	Risk Management	Sourcing	Skills Training
Vendor Management	Change Impact Mapping	Change Control	Skills Testing	Career Planning
Audit, QA & Healthchecks	Integrated Planning	Deliverables Management	Onboarding	Coaching & Mentoring
MI & Reporting	Communications	Test & Training Co-ordination	Logistics & Workspace	Methods, Standards & Tools

Great outcomes!

- ❖ Reduced PMO costs as a result of simplified end to end processes
- ❖ Clear financial governance removed funding concerns
- ❖ Better informed sponsors meant improved relationships with project delivery teams



Want to find out more?
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